

Holborn Medical Centre PATIENT REFERENCE GROUP



What is the purpose of a PRG?

- A PRG gives patients the opportunity to discuss topics of mutual interest in their practice.
- It provides the means for patients to make positive suggestions about the practice and patient care in general.
- The PRG is a representative way of getting feedback from patients to help improve on our services.
- PRG's are not a substitute for complaints but are a way of getting help from patients with issues that affect all of us.

What do PRG's do?

- The PRG can help provide feedback from patients with regard to wider issues.
- They can help with health promotion within the surgery.
- They can help provide information to patients.
- They can help assist with the compiling and running of patient surveys.

The PRG is here for you!

Bring your ideas and experiences to improve the lives of those living in our community.

Please join.

This is a virtual group. Please join by registering your email and mobile number with us.

If you are happy for us to contact you periodically by email please complete your details below and hand this form back to reception.

Name: _____

Email address: _____

Postcode: _____

Mobile number: _____

This additional information will help to make sure we try to speak to a representative sample of the patients registered at this practice.

Are you? Male Female

Age Group	Under 16	<input type="checkbox"/>	17-24	<input type="checkbox"/>
	25-34	<input type="checkbox"/>	35-44	<input type="checkbox"/>
	45-54	<input type="checkbox"/>	55-64	<input type="checkbox"/>
	65-74	<input type="checkbox"/>	75-84	<input type="checkbox"/>

To help us ensure our contact list is representative of our local community please indicate which if the following ethnic background you would most closely identify with?

White				
British Group	<input type="checkbox"/>	Irish	<input type="checkbox"/>	
Mixed				
White & Black Carribean	<input type="checkbox"/>	White & Black African	<input type="checkbox"/>	White & Asian <input type="checkbox"/>
Asian or Asian British				
Indian	<input type="checkbox"/>	Pakistani	<input type="checkbox"/>	Bangladeshi <input type="checkbox"/>
Black or Black British				
Carribean	<input type="checkbox"/>	African	<input type="checkbox"/>	
Chinese or other ethnic group				
Chinese	<input type="checkbox"/>	Any Other	<input type="checkbox"/>	

How would you describe how often you come to the practice?

Regularly	<input type="checkbox"/>
Occasionally	<input type="checkbox"/>
Very rarely	<input type="checkbox"/>

Thank you

Please note that no medical information or questions will be responded to. The information you supply us with will be used lawfully, in accordance with the Data Protection Act 1988. The Data Protection Act 1988 gives you the right to know what information is held about you, and sets out rules to make sure that this information is handled properly.